

# General Information Notice

## Organisational Capability

Notice Number: **GI17\_20**

19 May 2020

### Subject: Additional changes to Ausgrid's training delivery during COVID-19

To ensure we can continue to deliver mandatory and business critical training safely and in line with government-mandated social distancing requirements, Ausgrid is introducing a new training delivery model.

The new training delivery model supplements the initial set of measures recently put in place such as reduced class sizes and additional cleaning of training facilities.

There are several changes that impact external contractors or Accredited Service Providers (ASPs) who need to attend training facilitated by Ausgrid. These changes include:

1. Training locations: face2face training will only be available at the following locations:

**Ausgrid's Learning Centre:** *[Note 1]*

**Address: (West Wing), 48-50 Holker St, Silverwater**

**Homebush Depot:** *[Note 2]*

**Address: 25-27 Pomeroy St, Homebush**

**Ourimbah Training Centre:**

**Address: 4a Yates Rd, Ourimbah**

*Note 1: - SC1000A 'Substation Entry' training is not delivered at this location;*

*SC1100A 'Working Near or Around UG Cables' training is not delivered at this location;*

*Note 2: - Only SC1000A 'Substation Entry training' & SC1100A 'Working Near or Around UG Cables' training is delivered at this location;*

2. The delivery method of selected training courses will change over time from classroom-based to distance learning (via virtual classroom) or eLearn. We will advise you of those changes at the time of booking of the training
3. Modifications to in-class demonstrations: ceasing the sharing of mannequins in CPR training or respirator fit test in Asbestos training and modifying the practice of bandaging to a mannequin in First Aid training.

These changes came into effect from 4 May. Should you have any questions or queries in relation to these changes, please contact the Ausgrid Training team mailbox: [training@ausgrid.com.au](mailto:training@ausgrid.com.au)

Please note, existing classes arranged at alternate locations will continue at those locations unless Ausgrid contacts the learners to confirm otherwise.

Regards

**The Training Team**  
**Ausgrid**