



# **Guide to completing: Preliminary Enquiry Application**

# Introduction and Contents

## Why use this form

This form should be used if you are seeking a written response to an enquiry including:

- Embedded Networks.
- General Connection Enquires.
- General Embedded Generation or energy storage enquiries.
- If you intend to connect a generator to the network and wish to do so under the NER chapter 5 Framework.
- If you intend to connect a generator to the network and will be registered in the National Electricity Market.

## Please do not use this form if you need to:

- Subdivide land.
- Relocate or decommission an Ausgrid Asset.
- Modify the street lighting network.
- Seek a written response in regards to a council condition.

## The application form contains these sections:

• Form Symbols and what they mean .....	3
• Location .....	4
• Applicant Details .....	5
• Enquiry Details – <b>New or altered residential or small commercial / industrial</b> .....	7
• Enquiry Details – <b>New or altered large commercial/industrial or urban development</b> .....	8
• Enquiry Details – <b>Small scale generation or energy storage system</b> .....	9
• Enquiry Details – Preliminary <b>Connecting a generator to the Ausgrid network that may be registered in the National Electricity Market</b> .....	10
• Enquiry Details – Detailed <b>Connecting a generator to the Ausgrid network that may be registered in the National Electricity Market</b> .....	11
• Enquiry Details – Preliminary <b>Connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework</b> .....	13
• Enquiry Details – Detailed <b>Connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework</b> .....	14
• Enquiry Details – <b>Other connection related enquiry that requires a written response from Ausgrid</b> .....	16
• Enquiry Details – <b>Establish or change an Embedded network connection to Ausgrid network</b> .....	17
• Summary .....	18
• Payment .....	20

## *Why complete this form?*

Ausgrid needs the information requested in this form so it can assess your enquiry and provide a response under the National Electricity Rules as they apply in NSW.

## **IMPORTANT:**

You will need to complete all mandatory fields in order to be able to submit the form. Providing incorrect or incomplete information will result in an invalid enquiry; this will mean that you will have to complete a new enquiry and pay an additional submission fee.

***This form is designed to be completed by a Qualified Electrical Professional. To provide some of the answers to these questions you will need to consult an electrical contractor or ASP who may need to attend the site.***

# Form Symbols – What they mean

## Reference Code

All Forms are identified by unique Reference Codes.  
Please keep a record of your application reference code. If you have enquiries about your application, we will require this number to assist you.

Reference Code : 0011613

## Navigation through the form

The forms have been designed to assist you to quickly navigate and complete all the required information in a tabular step by step format.



1. Each section must be completed before moving onto the next step.
2. Complete sections are marked WHITE with GREEN TEXT
3. Current section are marked BLUE with WHITE TEXT
4. Next sections are marked with a WHITE with GREY TEXT

## Completing sections



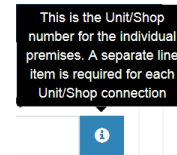
1. The process allows you to go BACK as required
2. You can SAVE & SHARE the application as you go, share the application link, return at any time and continue
3. As you complete a section, click NEXT to proceed

## Mandatory Fields

1. Mandatory fields are identified with the use of \*
2. Mandatory fields must be completed before proceeding
3. Non completed mandatory fields are shown as

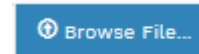
\*Phase A

4. Tool tips and help are shown as

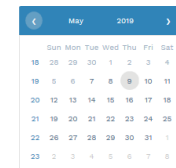


## Useful buttons to help get things done

1. Duplicating a section
2. Add a new section
3. Browse to find file/s to upload and attach to your application



4. Calendar Icon



5. Checkbox
6. Radio button (select only one)  Yes  No
7. Drop Down selection – allows you to select from prepopulated list of options

# Location Information

Preliminary Enquiry

Reference Code : 0011695

Location

Applicant

Enquiry Details

Summary and Payment

Complete

Retailer <span>1</span>		NMI <span>!</span>	Meter Number <span>2</span>	
Property Name		Property Type <span>3</span>	*Land Title Type <span>4</span>	
Floor Number	Unit/Shop Number	*Street Number/RMB	or *Lot Number	or *Lot/DP Number <span>!</span>
*Street Name		Nearest Cross Street <span>5</span>		
*Suburb	*Postcode	*Land Zoning <span>6</span> <span>!</span>		

Next



**Note:** All fields with a red asterisk '\*' are mandatory.

1. If you know who the Retailer will be select the **company** details from the drop down menu.
2. If you have a **National Meter Identifier (NMI)** and a **Meter Number** enter these in the fields. The NMI can be found on the electricity bill.
3. Select the **Property Type** from the drop down menu for example: House, Unit, Shop etc.
4. Select the **Land Title Type** from the drop down menu for example Torrens, Strata, Community Title, Public or other.
5. Enter the **address** where the enquiry is related to, this is entered either as a Street Number, Lot Number or Lot/DP Number which can be found on the Development Application (DA) or council rate notice.
6. Select the **Land Zoning** from drop down menu for example: Urban, Rural or Other.

**Note:** The Landing Zone information should auto populate with data from the NSW Government Planning Portal.

# Applicant Information

Preliminary Enquiry


Reference Code : 0012789

Location **Applicant** Enquiry Details Summary and Payment Complete

**\*Applicant Type** 1  
 ASP on behalf of a Retail Customer or Real Estate Developer

**\*Title** **\*First Name** **\*Last Name** 2

**\*Email Address** **\*Confirm Email Address**


Search by ABN, ACN  **Company Name** ⓘ

**Floor Number** **Unit/Shop Number** **\*Street Number/RMB** or **\*PO Box/Locked Bag**

**\*Street Name** **Nearest Cross Street**

**\*Suburb** **\*Postcode** **\*Phone Number** ⓘ **Other Number**

**\*ASP Number** **\*ASP Level** 3 ⓘ

Save your company details for future applications.  **Optional** \*

**Optional:** Applicants may check the box (pictured above) to save their ABN/ACN details for future applications.

**NOTE:** When this box is checked, the following details will be saved: ABN,/ACN, Company name , Address, Phone number, Mobile number, EC licence number, ASP number and ASP level.



Phone Number must be 10 characters with **NO** spaces



**Note:** The Company Name field will be pre-populated from the Australian Business Register (ABR) via the **ABN** lookup tool, if available.

1. **Applicants** are required to select 'Applicant Type' from the drop-down menu. **Depending on the type selected, the form will tailor itself.**

Select the **applicant type** from the drop down menu for example: ASP, Electrical Contractor, Retail Customer etc.

**Note:** If you are the person who is enquiring for your own use (for example in your house or business) then select '**other**'.

If you are enquiring for electricity to supply to a development which will be sold off and you will not be the end user of the electricity at this premises then you are a **real estate developer**.

If you are enquiring on behalf of someone, then select the category from the drop down menu that best describes you. (For example ASP on behalf of a retailer Customer or Real Estate Developer).

2. This section calls for the **applicant details** of the person making the application. YOUR details – i.e. the person lodging this form.

**Note:** If you are not a retail customer or real-estate developer, you must ensure that the person on whose behalf you are applying has authorised you to provide and receive information on their behalf.

3. If you as the applicant are an ASP you will be required to provide your ASP Number, and select your ASP level the drop-down menu.

# Applicant Information

Preliminary Enquiry

Reference Code : 0012789

Location Applicant Enquiry Details Summary and Payment Complete

Retail Customer Details or Real Estate Developer Details

\*Customer Type  \*Title  \*First Name  \*Last Name  1

Email Address  Confirm Email Address  \*Phone Number  ⓘ Other Number

Search by ABN, ACN  ⓘ Company Name  2 ⓘ



**Note:** The Company Name field will be pre-populated from the Australian Business Register (ABR) via the **ABN** lookup tool, if available.



Phone Number must be 10 characters with **NO** spaces

1. You are required to select the **Customer 'Type'** from the drop-down menu; Real Estate Developer or Retail Customer.

**Note:** Depending on the customer type selected, the form will tailor itself.

2. If you selected **Real Estate Developer** as a customer type you will have the option to include customer ABN and Company Name.

# Enquiry Details – New or altered residential or small commercial / industrial

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

🔑 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have an enquiry related to a new or altered residential or small commercial/industrial load connection (up to 10MVA) that I cannot answer after reviewing your website. **1**

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters) **2**

Attach any supporting documents

📎 Browse File...

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

1. Select this option if you have an enquiry related to a **new or altered residential or small commercial/industrial** load connection (up to 10MVA).
2. After selecting your enquiry type you will be asked to **provide details** of your enquiry and **attach any supporting documents** if relevant. You can attach multiple files.


# Enquiry Details - New or altered large commercial/industrial or urban development

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have an enquiry related to a new or altered large commercial/industrial or urban development load connection ( $\geq 10\text{MVA}$ ) that I cannot answer after reviewing your website. **1**

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters) **2**

Attach any supporting documents



1. Select this option if you have an enquiry related to a **new or altered large commercial/industrial or urban development** load connection ( $\geq 10\text{MVA}$ ).
2. After selecting your enquiry type you will be asked to **provide details** of your enquiry and **attach any supporting documents** if relevant. You can attach multiple files.




# Enquiry Details - Small scale generation or energy storage system

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have an enquiry about a small scale generation or energy storage system (<5MVA) that I cannot answer after reviewing your website. **1**

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters)

**2**

Attach any supporting documents

 Browse File...

1. Select this option if you have an enquiry about a **small scale generation or energy storage system** (<5MVA).
2. After selecting your enquiry type you will be asked to **provide details** of your enquiry and **attach any supporting documents** if relevant. You can attach multiple files.

# Enquiry Details - Preliminary


## Connecting a generator to the Ausgrid network that may be registered in the National Electricity Market

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have an enquiry that relates to connecting a generator to the Ausgrid network that may be registered in the National Electricity Market. **1**

\*The Nature of this Enquiry is?

Preliminary  Detailed

\*Are you small generator aggregator?

Yes  No

Provide underground / relocation details **2**

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters) **3**

Attach any supporting documents

 Browse File...

1. Select this option if you have an enquiry that relates to **connecting a generator to the Ausgrid network that may be registered in the National Electricity Market**.
2. If the nature of your enquiry is **preliminary** answer the question whether you are a small generator aggregator.
3. If the nature of your enquiry is **detailed** there is additional details you must provide. Outline your question(s) and attach any supporting documents if relevant. You can attach multiple files.

# Enquiry Details - Detailed


## Connecting a generator to the Ausgrid network that may be registered in the National Electricity Market

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have an enquiry that relates to connecting a generator to the Ausgrid network that may be registered in the National Electricity Market. **1**

\*The Nature of this Enquiry is?

Preliminary  Detailed **2**

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters) **3**

Attach any supporting documents

 Browse File...

\*Type of plant – (e.g., gas turbine generating unit; rolling mill, etc.) **4**

\*or attach document

 Browse File...

\*Maximum power generation or demand of whole plant – (maximum MW and/or MVA, or average over 15 minutes or similar) **5**

\*or attach document

 Browse File...

1. Select this option if you have an enquiry that relates to **connecting a generator to the Ausgrid network that may be registered in the National Electricity Market**.
2. If the nature of your enquiry is **detailed** there is additional details you must provide.
3. Provide the **details** of your enquiry and attach any supporting documents if relevant. You can attach multiple files.
4. Provide the **type of the plant** or attach any relevant documents – at least one of these fields is mandatory.
5. Provide the **maximum power generation or demand of whole plant** or attach any relevant documents – at least one of these fields is mandatory.

# Enquiry Details - Detailed

## Connecting a generator to the Ausgrid network that may be registered in the National Electricity Market

<p>*Expected energy production or consumption (MWh per month), or daily load profile</p> <p>6</p> <p>*or attach document</p> <p>Browse File...</p>	<p>*Plant type and configuration – (e.g.. number and type of generating units or number of separate production lines)</p> <p>7</p> <p>*or attach document</p> <p>Browse File...</p>
<p>*Nature of any disturbing load (size of disturbing component MW/MVAR, duty cycle, nature of power electronic plant, which may produce harmonic distortion)</p> <p>8</p> <p>*or attach document</p> <p>Browse File...</p>	<p>*Other information, such as capacity and timing of power required during construction or any other auxiliary power requirements, energy storage details, or registration or exemption application and/or AEMO response</p> <p>9</p> <p>*or attach document</p> <p>Browse File...</p>
<p>*When plant is to be in service – (e.g.. estimated date for each generating unit)</p> <p>10</p> <p>*or attach document</p> <p>Browse File...</p>	<p>*Name and address of the party for whom the enquirer is acting, (if applicable)</p> <p>11</p> <p>*or attach document</p> <p>Browse File...</p>
<p>*Technology of proposed generating unit (e.g. synchronous generating unit, induction generator, photovoltaic array, etc.)</p> <p>12</p> <p>*or attach document</p> <p>Browse File...</p>	

6. Provide the **expected energy production or consumption, daily load profile** or attach any relevant documents – at least one of these fields is mandatory.
7. Provide the **plant type and configuration** or attach any relevant documents – at least one of these fields is mandatory.
8. Provide the **nature of any disturbing load** or attach any relevant documents – at least one of these fields is mandatory.
9. Provide any **other relevant information** or attach any relevant documents – at least one of these fields is mandatory.
10. Provide the **estimated date for each generating unit** of when the plant is to be in serviced or attach any relevant documents – at least one of these fields is mandatory.
11. Provide the **name and address of the party for whom you, as an enquirer, are acting** or attach any relevant documents – at least one of these fields is mandatory.
12. Provide the **technology of the proposed generating unit** or attach any relevant documents – at least one of these fields is mandatory.

# Enquiry Details - Preliminary


## Connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have an enquiry that relates to connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework. **1**

\*The Nature of this Enquiry is?

Preliminary  Detailed

\*Are you small generator aggregator?

Yes  No

Provide underground / relocation details

**2**

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters)

**3**

Attach any supporting documents

 Browse File...

1. Select this option if you have an enquiry that relates to **connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework**.
2. If the nature of your enquiry is **preliminary** answer the question whether you are a small generator aggregator.
3. If the nature of your enquiry is **detailed** there is additional details you must provide. Outline **your question** and attach any supporting documents if relevant. You can attach multiple files.

# Enquiry Details - Detailed

## Connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have an enquiry that relates to connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework. **1**

\*The Nature of this Enquiry is?

Preliminary  Detailed **2**

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters) **3**

Attach any supporting documents

Browse File...

\*Type of plant – (e.g.. gas turbine generating unit; rolling mill, etc.) **4**

\*or attach document

Browse File...

\*Maximum power generation or demand of whole plant – (maximum MW and/or MVA, or average over 15 minutes or similar) **5**

\*or attach document

Browse File...

1. Select this option if you have an enquiry that relates to **connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework**.
2. If the nature of your enquiry is **detailed** there is additional details you must provide.
3. Provide the **details** of your enquiry and attach any supporting documents if relevant. You can attach multiple files.
4. Provide the **type of the plant** or attach any relevant documents – at least one of these fields is mandatory.
5. Provide the **maximum power generation or demand of whole plant** or attach any relevant documents – at least one of these fields is mandatory.

# Enquiry Details - Detailed

## Connecting a generator to the Ausgrid network and want to do so under the NER Chapter 5 framework

<p>*Expected energy production or consumption (MWh per month), or daily load profile</p> <p>6</p> <p>*or attach document</p> <p>Browse File...</p>	<p>*Plant type and configuration – (e.g.. number and type of generating units or number of separate production lines)</p> <p>7</p> <p>*or attach document</p> <p>Browse File...</p>
<p>*Nature of any disturbing load (size of disturbing component MW/MVAR, duty cycle, nature of power electronic plant, which may produce harmonic distortion)</p> <p>8</p> <p>*or attach document</p> <p>Browse File...</p>	<p>*Other information, such as capacity and timing of power required during construction or any other auxiliary power requirements, energy storage details, or registration or exemption application and/or AEMO response</p> <p>9</p> <p>*or attach document</p> <p>Browse File...</p>
<p>*When plant is to be in service – (e.g.. estimated date for each generating unit)</p> <p>10</p> <p>*or attach document</p> <p>Browse File...</p>	<p>*Name and address of the party for whom the enquirer is acting, (if applicable)</p> <p>11</p> <p>*or attach document</p> <p>Browse File...</p>
<p>*Technology of proposed generating unit (e.g. synchronous generating unit, induction generator, photovoltaic array, etc.)</p> <p>12</p> <p>*or attach document</p> <p>Browse File...</p>	

6. Provide the **expected energy production or consumption**, daily load profile or attach any relevant documents – at least one of these fields is mandatory.
7. Provide the **plant type and configuration** or attach any relevant documents – at least one of these fields is mandatory.
8. Provide the **nature of any disturbing load** or attach any relevant documents – at least one of these fields is mandatory.
9. Provide any **other relevant information** or attach any relevant documents – at least one of these fields is mandatory.
10. Provide the **estimated date for each generating unit** of when the plant is to be in serviced or attach any relevant documents – at least one of these fields is mandatory.
11. Provide the **name and address of the party for whom you, as an enquirer, are acting** or attach any relevant documents – at least one of these fields is mandatory.
12. Provide the **technology of the proposed generating unit** or attach any relevant documents – at least one of these fields is mandatory.


# Enquiry Details - Other connection related enquiry that requires a written response from Ausgrid

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I have some other connection related enquiry that requires a written response from Ausgrid.

1

Please outline the details of your enquiry

\*Your Question(s) (up to 500 characters)

2

Attach any supporting documents

 Browse File...

1. Select this option if you have some **other connection related enquiry that requires a written response from Ausgrid**.
2. Provide details of your enquiry and attach any supporting documents if relevant. You can attach multiple files.




# Enquiry Details - Establish or change an Embedded network connection to Ausgrid network

Preliminary Enquiry

Reference Code : 0011695

Location > Applicant > **Enquiry Details** > Summary and Payment > Complete

If you are unable to find the answer to your enquiry after reviewing our website, select from one of the following options:

 Preliminary Enquiry

Preliminary Enquiry Details

Preliminary Enquiry Type

I want to establish or change an Embedded Network connection to Ausgrid network. **1**

Please outline the details of your enquiry

Who is the Embedded Network Manager? **2**

Who is the meter provider of the child metering points? **3**

\*Is this Embedded Network to be a Greenfields (new site) or Brownfields conversion to an Embedded Network? **4**

Greenfields  Brownfields

\*Please attach single line diagrams **5**


1. Select this option if you want to **establish or change an Embedded network connection to Ausgrid network.**
2. Provide the name and details of the **Network Manager**
3. Provide details of the Metering Provider of child the metering points.
4. Select if **Greenfield** (new site) or **Brownfield** (conversion of site).
5. Attach **single line diagram.**

# Summary

Preliminary Enquiry

Reference Code : 0011695

1

 Preliminary Enquiry

## LOCATION

**Retailer**  
Energy Australia  
**Land Title Type**  
Strata  
**Street Number/RMB**  
39  
**Location Address**  
Gardinia Street, Narwee, 2209  
**Land Zoning**  
Urban

## APPLICANT

**Applicant Type**  
Other On Behalf Of A Retail Customer Or Real Estate Developer  
**Full Name**  
Miss A Test  
**Email Address**  
atest@gmail.com  
**Street Number/RMB**  
570  
**Applicant Address**  
George Street Haymarket 2000  
**Phone Number**  
0412123456

## CUSTOMER

**Customer Type**  
Retail Customer  
**Full Name**  
Miss A Customer  
**Email Address**  
customer@gmail.com  
**Phone Number**  
0412789123

[Edit]

## ENQUIRY

**Type**  
I Want To Establish Or Change An Embedded Network Connection To Ausgrid Network.  
Is This Embedded Network To Be A Greenfields (New Site) Or Brownfields Conversion To An Embedded Network ?  
Greenfields

### Single Line Diagram

File name	Ausgrid filename reference	Size
<a href="#">Better Connected Intranet Site [draft] 2019.4.17.png</a>	SingleLineDiagram_1	0.081 MB

[Edit]

1. **Review** your application.

**Note:** you will have the option to edit information from this summary page.



The [Edit] link will take you back to the form where changes can be made

# Summary

**DECLARATION** 1

**Applicant Name**  
Miss A Test

**Application Date**  
15-May-2019

**Price Description**  
Preliminary Enquiry for Embedded Network.

**Total Price**  
AUD \$

**Price Including GST**  
AUD \$

[Terms and Conditions:](#)

In submitting this preliminary enquiry you are engaging Ausgrid to provide you with a written response. Once submitted the fee charged is consumed. Ausgrid will aim to provide you with a written response within 10 business days. If additional work and/or fees are required, we will contact you to advise prior to providing the response.

\*I acknowledge the terms & conditions.

[Back](#) [Save & Share](#) [Download PDF](#) [Pay](#)

1. Click to acknowledge the **terms and conditions**.
2. Click Pay to proceed to the **payment page**.



- **Back** can be used to go back to the previous form.
- **Save & Share** button allows you to save the application and return at any time and allows you to enter an email address of the person you would like to share your application with.
- You can **Download** the summary as a PDF File for future reference.

# Payment

## Payment Confirmation

Do you want to proceed to payment for the amount : AUD \$

Pay

Or

Share application for payment

Email Address

Share



Supported by the CommonwealthBank

### Make a BPOINT Payment

**Billers Code:** 1261338 (Ausgrid - Ausgrid)

**Ref#:**

**Amount (AUD):**

**Select your payment option:**



Supported by the CommonwealthBank

### Online Payment

You have entered the following details

**Billers Code:** 1261338 (Ausgrid - Ausgrid)

**Ref#:** 0011655

**Payment Amount:** AUD

Please enter your card details to proceed

**Card Number:**

**Expiry Date:**

**CVN:**

1. To proceed with payment select **Pay** and follow the payment options.

You can send the completed form to a third party to complete the payment. Then instruct that party they will receive an email and they should follow the link to make payment.

**Note:** only once payment is successfully submitted the application will be received and processed by Ausgrid.