

Ausgrid's Statement of Business Ethics and Code of Conduct



Dear ASP/3,

Ausgrid has recently published revised versions of our **Statement of Business Ethics** and **Code of Conduct** as part of our commitment to continue to foster a workplace culture that delivers the highest standards of safety, respect, performance and integrity for our employees and the customers, contractors, service providers and communities we serve.

Ausgrid's **Statement of Business Ethics** details the minimum standards of behaviour Ausgrid expects of our business partners, service providers, suppliers and contractors. It also sets out the key business principles we apply in our dealings with them. We expect our business partners, service providers, suppliers and contractors will in turn act according to these same principles.

Ausgrid's **Code of Conduct** applies to all Ausgrid employees (and any other person undertaking work in Ausgrid including contractors, their agents and their employees). The Code of Conduct outlines Ausgrid's expectations for our employees, who you will deal with as Accredited Service Providers (ASPs).

Behaviour towards others

Ethics play a major role in the way we behave towards others in that we all need to respect each other. Ausgrid expects our employees, contractors, and ASPs to:

- follow all health and safety rules, policies and procedures and ensure that you work in a safe manner and don't put yourself or others at risk,
- treat customers and other employees, contractors or service providers with respect and be sensitive to their rights and provide appropriate assistance and, if necessary, provide guidance,
- lead by example and encourage your colleagues to exercise similar personal and professional behaviours,
- ensure that employees and resources are appropriately managed so that any risk of unethical behaviour is reduced, and
- avoid and prevent any form of bullying, intimidation or harassment toward a fellow employee or any other Ausgrid stakeholder.

Both the Statement of Business Ethics and the Code of Conduct are based around Ausgrid's values of: Safety excellence; Respect for people; Customer and community focus; Continuous improvement; and Act with integrity.

Ausgrid is committed to our values, standards and principles outlined in our Code. If you become aware of any breaches of our Code by Ausgrid employees, we request you report this information to us. This can be done by calling the Corruption Hotline on (02)92834244 or calling the Disclosure Officer, John Renshaw, on (02)92692930 or you may send an email to reportcorruption@ausgrid.com.au.

Please see attached for your information a copy of Ausgrid's Statement of Business Ethics and Code of Conduct.

If you have any questions please contact us on contestability@ausgrid.com.au, or phone 1800 051 017.

Regards

Matthew Hindson

Contestable Connections Manager - Ausgrid